

PHYSICIANS

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Board Certified in Infectious Diseases

Edgardo E. Li-Espino, MD

Board Certified in Infectious Diseases

Physician Assistant

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HIV/AIDS Specialist

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HIV/AIDS Specialist

SOCIAL WORKERS

Jennifer Benz-Blanton, BSW

James F. Bassett, BTH



Center for Prevention and Treatment of Infections

The Center for Prevention and Treatment of Infections is a private medical center that is designed to provide comprehensive services for patients with an infectious disease or for problems that may be related to infections.

*Center for Prevention and
Treatment of Infections
5153 N. Ninth Ave.
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Pensacola, FL 32504
(850) 476-3131
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www.infectioncenter.com*

An informational brochure for the Patients of the
Center for Prevention and Treatment of Infections

WHAT IS AN INFECTIOUS

DISEASE? Any infection caused by a virus, bacteria, fungus, or other microorganism is an infectious disease. This includes HIV and hepatitis.

LOCATION:

Our office is located in Sacred Heart Hospital. To get to the office, you can enter through the Main Entrance facing Ninth Avenue. Take Elevator A (located before Wendy's and Subway) to the 3rd floor. We are in Suite 305.

OFFICE HOURS:

Mon.-Thurs. 8:00 AM—5:00 PM

(Note: Office is closed from noon until 1:00 PM for lunch)

Fri. 8:00 AM—NOON

APPOINTMENTS:

At each visit you will be given an appointment card for the follow-up visit. We try to call patients to remind them of upcoming appointments, however it is ultimately the patient's responsibility to keep up with appointments. You may be charged if you do not cancel 24 hours prior to your appointment.

We make every effort to see patients promptly. If you are late we will try to work you in, however we will see the patients who were on time first.

INSURANCE INFORMATION:

We accept and file claims for **most** insurance carriers, however if an authorization is required by your insurance, we will need it prior to your visit. You may need to assist us in getting this authorization. You will be expected to pay your co-payment at the time of your visit. We accept cash, check, MasterCard, and VISA.

Our office participates in a program that pays for the care of patients with HIV who have no insurance. For information about this program, please contact one of our office social workers.

Private pay patients are expected to pay for services at the time of the service. Alternate payment arrangements may be made in advance of the appointment.

REFILLS OR NEW PRESCRIPTIONS:

To order a refill you must contact your pharmacy. If no refills are remaining, your pharmacy will contact our office. It may take our office up to 48 hours to approve, therefore it is important that you keep this in mind when requesting refills. Refills will not be provided after hours or on weekends unless it is an emergency.

If you need a new prescription, you will need to schedule an appointment to see the physician to address the new problem.

PROBLEMS/QUESTIONS:

Patients who have questions will be directed to leave a message on the nurse's voicemail. The nurse will listen to the message, consult with the doctor, then will return your phone call. The nurse will check the voice mail throughout the day and will return your call prior to the close of business each day. Calling multiple times only slows down the process.

FORMS/LETTERS:

An appointment is necessary when requesting completion of forms or letters. The reason for this policy is so that the doctor can understand your request and is able to review your medical record.

HOSPITAL ADMISSIONS/CONSULTATIONS:

Our doctors see patients at Sacred Heart as well as Baptist and Gulf Breeze Hospitals.

PHYSICIAN QUALIFICATIONS:

Our two physicians are both board certified infectious disease specialists. Please see our website for more information.